ANTRIM CHARTERS

Luggage, Accessibility & Personal Belongings

Website Policy 3

Effective September 1, 2026

This policy forms part of Antrim Charters' website service policies. A quote, invoice, or written agreement may include additional service-specific details. The terms supplied to the client at the time of booking apply to that booking.

Luggage and special equipment

Luggage capacity depends on the vehicle and passenger count. Substantial, oversized, fragile, or unusual luggage, bicycles, sports equipment, mobility equipment, trailers, and other special items must be discussed in advance. Items must be loaded and secured so they do not block exits, interfere with the driver, or exceed safe vehicle capacity.

Accessibility

Antrim Charters will comply with applicable human-rights and accessibility requirements and will consider reasonable disability-related accommodation. Advance notice is appreciated because it helps confirm a suitable vehicle and safe arrangements, but lack of advance notice does not remove a passenger's legal rights.

Guide and service dogs

Certified guide and service dogs are permitted as required by law, and no additional fee is charged for the dog. Passengers are encouraged to provide advance notice when possible so appropriate space and loading arrangements can be prepared.

Children and restraint needs

Clients travelling with children must advise Antrim Charters in advance so that vehicle suitability and any applicable seating or restraint requirements can be confirmed before the trip.

Personal belongings

Passengers are responsible for packing and keeping track of their belongings. Missing or damaged property should be reported to Antrim Charters as soon as reasonably possible so the matter can be investigated.

Important: This policy does not limit any right or obligation that cannot lawfully be limited. Antrim Charters may update this policy for future bookings, but the version supplied and accepted for an existing booking will continue to apply unless both parties agree otherwise.