ANTRIM CHARTERS

Passenger Safety & Conduct

Website Policy 2

Effective September 1, 2026

This policy forms part of Antrim Charters' website service policies. A quote, invoice, or written agreement may include additional service-specific details. The terms supplied to the client at the time of booking apply to that booking.

Driver instructions, seating, and capacity

Passengers must follow reasonable safety directions from the driver. Passenger numbers must not exceed the vehicle's lawful capacity. Passengers must remain appropriately seated while the vehicle is moving and use available safety restraints when required by law. Boarding and exiting must wait until the vehicle is safely stopped and the driver indicates it is safe.

Alcohol, cannabis, smoking, vaping, and illegal substances

Smoking and vaping are not permitted in Antrim Charters vehicles. Liquor consumption and open liquor containers are not permitted. Cannabis use and the possession or use of illegal substances are also prohibited. Any sealed liquor being transported must comply with applicable law and be stored as directed by the driver.

Respectful and safe conduct

Threatening, abusive, dangerous, seriously disruptive, damaging, or unlawful conduct is not permitted. Passengers must not distract or interfere with the driver or the safe operation of the vehicle.

Driver authority

Where permitted by law, the driver may refuse boarding, pause or discontinue service, or require a passenger to leave the vehicle when necessary for safety, legal compliance, or serious misconduct. A passenger will only be required to leave at a place where it is safe and lawful to do so. Service decisions will not be based on a characteristic protected by the British Columbia Human Rights Code.

Extra cleaning and damage

The client may be charged the reasonable cost of extraordinary cleaning or repairs resulting from intentional damage, misuse, or conduct beyond normal vehicle use by the client or the client's group. Any charge will be reasonably related to the actual cleaning or repair required.

Important: This policy does not limit any right or obligation that cannot lawfully be limited. Antrim Charters may update this policy for future bookings, but the version supplied and accepted for an existing booking will continue to apply unless both parties agree otherwise.